



Table Games Dealer

Summary of Functions

Performs dealing services for Blackjack, Pai Gow poker, 3 Card Poker, Spanish 21, Ultimate Texas Hold'em, Roulette, and Craps by performing the following duties.

Essential Duties and Responsibilities

- Responsible for dealing the game of blackjack and a minimum of one additional game listed above in accordance with gaming policies and procedures, including shuffling cards, placement of bets, correct setting of hands, king up cards, make change, etc.
- Arrives as designated work station and/or relieves dealer on time ensuring the Table Games Floor Supervisor's field of vision is not blocked when going in or coming off the game.
- Greets all customers immediately with a friendly and sincere welcome; remains calm and attentive, especially during heavy casino activity.
- Maintains a polite, professional and attentive behavior at all times towards customers and employees.
- Acknowledges known and repeat players in a polite, courteous and professional manner.
- Encourages eye contact on dead games with customers to encourage play.
- Projects positive body language on live and dead games.
- Demonstrates attentiveness while dealing the game with cards, placement of cards on layout and dealing with customers to ensure protection of the game and maximize the company's assets.
- Responsible for being at designated shift 5 minutes prior to get table assignment, in full uniform displaying badge.
- Ensure control/protection of company assets.
- Ensures compliance with the Kalispel Tribe of Indians- State of Washington Gaming Compact, Internal Controls, NIGC Regulations and Northern Quest Policies and Procedures.
- Ability to learn any additional games that Northern Quest offers to their patrons.
- Available and willing to work any changes in hours deemed necessary for Business Levels.
- Responsible for maintaining a consistent, regular good attendance record.
- May be required to be a panelist for the Internal Review Hearings.
- This job description does not list all of the duties of this position. You may be instructed by management to perform other duties as assigned

Supervisory Responsibilities

This job has no supervisory responsibilities.

Certificates, Licenses, Regulations

- Ability to obtain and maintain a Tribal Gaming License and a Class III Gaming License.

Qualifications

- High school diploma or general education degree (GED); and one to three months' related experience and/or training; or equivalent combination of education and experience.
- Requires a minimum of 1000 verifiable hours of blackjack dealing and 1 additional table games experience.
- Prerequisite: Must pass a written competency test and audition to be considered for employment.
- Ability to maintain effective working relationships with department head and employees.
- Knowledge of a 24-hour, 7 day a week operation.
- Skill in solving practical problems and dealing with situations where only limited standardization exists.
- Excellent organizational, communication and interpersonal skills.
- Skill in identifying and resolving administrative problems under pressure conditions.
- Work nights, weekends and holidays as required.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Frequently involves sedentary work: exerting up to 10 pounds of force and/or a negligible amount of force to lift, carry, push, pull or otherwise move objects, including the human body.
- Occasionally involves light work: exerting up to 20 pounds of force and/or up to 10 pounds of force and/or negligible amount of force to move objects.
- Occasionally lift and/or move up to 25 pounds.
- Constantly requires the ability to give and receive detailed information through verbal communication.
- Constantly requires verbally expressing or exchanging ideas of important instructions accurately, loudly, or quickly.
- Constantly requires working with fingers rather than the whole hand or arm.
- Constantly requires repetitive movement of the wrists, hands and/or fingers.
- Often requires walking or moving about to accomplish tasks.
- Occasionally requires standing and/or sitting for sustained periods of time.
- Occasionally requires ascending or descending stairs or ramps using feet and legs and/or hands and arms.
- Occasionally requires raising objects from a lower to a higher position or moving objects horizontally.
- Occasionally requires stooping which entails the use of the lower extremities and back muscles. Infrequently requires crouching.
- Specific vision abilities required by this job include close vision, distance vision, color vision, and the ability to adjust focus.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently exposed to tobacco smoke, moving mechanical parts and fumes or airborne particles. The worker is frequently subject to inside environmental conditions, which provide protection from weather conditions, but not necessarily from temperature changes, and is occasionally subject to outside environmental conditions and to wet and/or humid conditions. The noise level in the work environment is usually moderate.